



May 27, 2003

Ms. Alda Maria Spina
The Explorers Club
46 East 70th Street
New York, NY 10021

Dear Alda:

For myself, Mary Gallivan, and all of the partners at Apax, I would like to thank you and your staff once again for the wonderful cooperation and courtesy extended to all of us, and our guests, last week for our annual investors' dinner held at The Explorers Club. It was a pleasure working with you on this event. We received many favorable comments from our guests on both the unique venue and fine food. Hopefully, we will have an opportunity to work together again on a future event.

Kind regards,

A handwritten signature in black ink, appearing to read "Robert Perry", written in a cursive style.

Robert Perry
Director of Information Management